

# Opening of the new Carnival Multi-Storey Car Park



**From Thursday June 15 the new Carnival multi-storey car park will be open for public parking.**

The new car park operates a number plate recognition system where you pay on exit. **You will not receive a ticket** but will need to remember your vehicle registration number for use at the machines.

**Two hours free parking for Leisure Centre users.**

Visitors to the Carnival Pool Leisure Centre may claim a refund of up to two hours free parking.

In order to claim your **free parking** you will need to park in the new Carnival multi-storey car park and validate your parking in the leisure centre prior to leaving. Parking refunds will no longer be issued by the leisure centre in cash.

## **How to validate your free parking**

Your free parking can be validated at any point during your visit to the centre. You do not need to wait until you finish your session.

### **If staying for less than two hours:**

- Enter your vehicle registration number in the validation machine (located in the Carnival Pool reception area)
- You can then return to your car and leave the car park

### **If staying for more than two hours**

- Follow the validation instructions as above to register your free parking
- When you return to the car park enter your vehicle registration number in the car park payment machine
- Your two hours free parking will be automatically deducted from the total you have to pay
- Pay the amount shown on the screen by cash or card
- You can then return to your car and leave the car park

If you have any problems, please press the help button or call (0118) 974 6318.

### **What if I'm just picking someone up?**

There is a period of grace of 15-minutes before you need to pay for your parking to allow for dropping off or collecting leisure centre users.

If you exceed the 15-minutes you will need to proceed to the car park payment machines and follow the instructions above.

### **How can I find out more?**

You can find out more about local car parks, including up to date information on their location, opening hours and charges, on the council's website at: [www.wokingham.gov.uk/car-parks](http://www.wokingham.gov.uk/car-parks)